BASC News and Views August 2012

Anna Hintz

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Executive Director’s Corner

Welcome and welcome back for the Fall 2012 semester! I’m very excited to be the BASC Interim Executive Director after being closely involved with BASC for many years in my positions at The College at Brockport.

I’m sure that many of you may be wondering – “What are the responsibilities of an Interim Executive Director and what changes can I expect?” From my perspective, I have three main responsibilities – to help BASC continue moving forward to achieve the strategic objectives that have already been outlined; to listen and to support our operational areas while providing a fresh set of eyes to make recommendations for continuous improvement; and to develop a transition plan for a new Executive Director.

On that latter point, we are moving along well with the search process for a new Executive Director. A search committee has been formed, supported by William Spelman Executive Search, and a vacancy announcement has been distributed to many individuals and organizations throughout higher education. The search committee is in the process of reviewing applications and will identify the most promising applicants that we will want to interview.

Things that will not change are our commitment to the BASC mission, vision and values. We will continue to support the strategic initiatives of the College and provide a positive experience each and every time we interact with the campus community. The way that we will do that is through living our values of team, organizational integrity, passion for excellence, and stewardship.

Our Special Events Recreation Center (SERC) is now open for campus recreation and there will be many new things for BASC as we fully open this wonderful new addition to the campus. Kinetic Kafe, located in the concourse connecting Tuttle North and South and SERC, will open in late August (replacing Courtside) and the much larger scale of operations has necessitated different management and staffing approaches within Dining Services. Our Academic Convocation for new students will be the first official SERC activity and will be celebrated on Sunday, August 26. The SERC Grand Opening will be on Friday, September 14, combined with Homecoming, and will feature many activities and celebrations throughout the day.

The new Liberal Arts Building construction has just started and by Fall 2014 we will have another major addition to our campus. The ground breaking is scheduled for Tuesday, August 21 as part of the Faculty/Staff Convocation.

There are also many things taking place that are internal to BASC. The employee survey follow-up includes improving our internal communications (a BASC employee Facebook group has been created and a new BASC Web site is being finalized) and bathroom improvements are in process. Utilizing employee input, we have also developed new dining special events for the upcoming year.

So, BASC continues to have a great deal of momentum as we continue to move forward into the 2012-13 year. I look forward to seeing you at our Return To Work meeting and throughout the year.
Dining Services strategy to best serve our customers can be summed up in two words: Culinary First. Last year we created the following statement to capture the essence of what it looks like when we implement this strategy: Our culinary expertise and passion for food radiates to our customers who feel the care in each and every recipe.

That care starts with selecting the freshest of ingredients and extends through to the preparation and serving processes so that the customer can sense a connection with both the food and the people who prepared it. It’s the difference between eating a chicken nugget from a frozen dinner made in a factory by someone you’ll never know and eating a fresh chicken slowly roasted with seasonal herbs in a kitchen by someone who cares.

The culinary team is making great strides in this direction and visible evidence of this is the development of the menu for the new Kinetic Kafe led by Executive Chef Richard Reynolds. Highlights of this menu include breakfast sandwiches with whole grain options and organic eggs, Irish steel-cut oatmeal, sandwiches made from whole chickens roasted fresh daily and roast beef that is hand sliced, and lots of steamed, grilled, and sautéed fresh veggie options. This menu provides employees with lots of opportunities to share our passion for food!

Kinetic Kafe isn’t the only place where culinary focus is taking hold. At Brockway, Chef Cody Butlin is focusing on comfort foods of the world by introducing new items like Vietnamese pho, Thai basil shrimp risotto, and homemade brioché rolls for turkey BLT’s. The Brockway team is also jazzing up their presentation area (we all know we eat with our eyes!) with their new and improved showcase station. They’ll be giant parmesan cheese wheels with pasta tossed inside right in front of you and fresh spring rolls made to order. Even the macaroni and cheese and fettuccini Alfredo will be served in a special individual dish!

At Union Square Food Court Chef Tricia Miller is planning some wonderful specials for the Local Love promotion the week of September 4 that will feature foods grown in New York State. Highlights include pasta primavera with fresh local veggies, roasted acorn squash and gorgonzola pizza, grilled corn on the cob with garlic butter, parmesan cheese, and fresh lime, and a heirloom tomato BLT with basil mayo and feta cheese on ciabatta.

Plus, Dining Services will complete its second Culinary Challenge employee training on August 10 with the goal of increasing our food and cooking knowledge.

As food service professionals, we have a responsibility to help educate students about the foods they eat, where they come from, what’s in them, and how they’re prepared. And, across the country there is a growing interest around food that is prepared using fresh ingredients versus warmed from a package. We’re looking forward to sharing more stories about our culinary expertise and passion for food throughout the year including the reactions of our customers to this added care.
**Parking Updates**

There is currently a lot of construction happening on campus. Here is how it impacts parking:

- The west side of Lot N1 will be closed until the Fall of 2013.
- For the 2012-13 academic year, Lot R (across from Perry and Bramley Halls) will be temporarily re-designated as commuter and employee parking.
- Through the fall of 2014, Lot W will be closed to accommodate the construction of the new academic building. Please use caution while traveling on Townhome Terrace.

On a positive note, parkers will enjoy new pavement on Residence Drive and in the following lots: K, L, J, M, N, and N1. Thank you for your understanding and patience as we work to plan for and build an even better Brockport!

Coming soon, for added convenience, Parking and Transportation Services (PTS) will be installing ‘Pay & Display’ meter stations in lots T and V. Visitors to the College who do not have a permit will be able to simply pay at the station and place the receipt on the dashboard – it’s that easy!

Open parking hours have changed. Everyone on campus needs a permit to park during the following times: 2 am - 7 pm, Monday - Thursday and 2 am - 5 pm, Friday. All visitors must obtain a daily permit to park on campus or pay and park at a meter. Day passes (in most cases) are $4 and can be obtained at the Conrad Welcome Center (during business hours). After hours, visitors will soon be able to use the multi-space pay station in lots T or V, or visit University Police in Lathrop Hall for a day pass. Overnight visitor parking is available in lots V1 and X with a pass.

First Transit will again be the campus shuttle provider offering outstanding service to the campus. Visit brockport.edu/parking for the updated shuttle schedule.

The Conrad Welcome Center is open 7:30 am to 5:30 pm Monday – Thursday, and 7:30 am to 5 pm on Fridays. For specific parking information, including maps of campus, visit brockport.edu/parking. And to stay updated on all the latest parking information including lot closures and detours, follow PTS on Twitter @BportParking.

**Get Involved!**

There are lots of ways for employees to get involved on campus. Now that the Special Events and Recreation Center (SERC) is open, employees may want to check out the memberships that are available for staff. The facility boasts an indoor track, fitness center and weight room, indoor throwing cage for shot put and discus, four basketball courts, and more. At the time of this printing, specific membership details were not yet available. However, bookmark this Web page and check back often for membership information: www.brockport.edu/campusrec/membership/index.html.

Events being planned this semester will offer employees opportunities to get involved. First, BASC is planning a ‘Think Pink’ event the week of October 8 in support of breast cancer awareness. Various pink foods will be offered in our dining locations and we’re teaming up with Health Promotions to help spread the word to students about the importance of early detection. Employees can participate in our ‘Who’s the pinkest’ contest, and BASC will be providing ‘Think Pink’ t-shirts for employees to wear along with jeans for a nominal donation on Friday, October 12.

Then in November the campus will be participating in the Season’s of Gratitude community service project. More details about this program and how employees can get involved will be provided later in the semester.

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A special welcome to new BASC Dining Service employees and welcome back to all returning employees. I trust you had SAFE summer whether you were vacationing and enjoying time with family or you were working on campus.

As Director of Operations, last year was my first year leading our Dining Service Safety Program and I am pleased to report we improved our safety record. Safety in the work place is every employee’s responsibility. Full and part-time employees, as well as student managers, are responsible to mentor and train others. You are required to report safety hazards immediately and to report ALL accidents to your supervisor, as well as work together to determine the root cause of any reportable accident to help avoid future ones.

Our safety program is built on a cohesive team in each unit working together to keep our facilities safe. There are periodic safety inspections completed by me and your unit manager and daily safety tips posted and discussed in all units. Our safety committee will continue to be an active part of our safety educational process and accident prevention.

Our safety goals for 2012-13 for all of Dining Services are twofold. First, our emphasis will be on the:
- prevention of burns
- cuts and lacerations
- slips, trips and falls

These three types of accidents made up the majority of accidents reported last year. Second, we will emphasize training student employees as they had many of reportable accidents last year.

It makes sense to be a good steward and practice safe work habits. Employees who stay healthy at work receive a full paycheck and are able to take care of themselves and their family.

Safety Bingo is part of safety education and fun. Until September 12 Safety Bingo will not be played and we will concentrate on education and training. On Thursday, September 13 Safety Bingo begins. Each period we will focus on the prevention of specific reportable accidents.

Here is the schedule:
- September 13- October 10: Prevent burns
- October 11-November 7: Prevent cuts and lacerations
- November 8- December 14: Prevent slips, trips & falls

If a qualifying accident happens in the specific area of focus, Safety BINGO stops and is not played the remainder of the period and will not resume until the following period. Safety BINGO prizes will start at $75 and go up to a maximum of $300.

Stay safe!
Gary Stevens
Director of Operations

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**Employee Opinion Survey Follow Up**

As communicated at the End-of-Year Employee Gathering in May, we’ve identified the following themes from the Employee Opinion Survey (EOS) for us to begin to work on as an organization:

- Internal communication
- Employee bathrooms

To help improve communication skills among work teams, DISC team building sessions will take place throughout the upcoming year. DISC stands for Dominance, Influencing, Steadiness, and Conscientiousness and it is a non-judgmental tool that helps people understand “why they do what they do.”

For those of you on Facebook, a ‘BASC Employees’ group has recently been created. The intent of this group is to provide non-student employees with another source for information. Upcoming events, employee information, photos, and other updates will be posted in this group. To join, simply log on to your Facebook account, search ‘BASC Employees,’ and then click ‘Join group.’ There is also a BASC Student Managers group that works the same way.

In addition to this new resource, individual units are working on ways to improve communication among each work team. More information about these plans will be shared via your manager throughout the semester.

Plans to update the employee bathrooms in both dining halls are underway. Improvements were made to the women’s employee bathroom in Brockway Dining Hall over the summer. These updates included replacing the carpet with new floor tile, adding a new ceiling with better lighting, and the replacing the furniture. Carpet in the Brockway employee men’s restroom was also replaced with new floor tile. The remaining updates to the Brockway men’s restroom and the renovations to the Harrison employee restrooms will be planned in the coming year.

**Welcome New BASC Employees**

Since the last *News & Views* issue in April, there have been new additions to the BASC team. Please make sure to give all of these people a nice warm welcome:

- **Samantha Lotzow** - Aerie Café
- **Jeffrie Pack** - Brockway
- **Erik Jones** - Brockway
- **Kelsey Wadhams** - Catering
- **Randalle Smaldone** - Conferences & Events
- **Carol Anne Beaucaire** - Harrison
- **Brian Ford** - Harrison
- **Janine Barry** - Harrison
- **Nathan Trembley** - Harrison
- **Anthony Geraci Jr** - Harrison
- **Tammy Ritchie** - Kinetic Kafe
- **Joseph Hotchkiss** - Kinetic Kafe
- **Karen Prince** - Kinetic Kafe
- **Pam Harding** - Kinetic Kafe
- **Robert Lowe** - TRAX

**Picture This**

Thanks to the wonderful idea from **Brian Matuszak**, all of our dining units now have access to their own digital camera. This is a great way to help create memories with student, full and part-time employees, managers, and our customers.

If you see the camera around in your unit don't be shy, grab it and snap some shots. These pictures will be a great addition throughout the year for *News & Views*, the BASC employee calendar, the end of the year slideshow, and more. We look forward to seeing all of your smiles!
Administrative Announcements

Congratulations to Anna Hintz on being accepted to Roberts Wesleyan College where she is going back for her master’s degree. The marketing department will have their heads in the books come September!

Brockway Blurbs

We extend a warm welcome to Erik Jones and Jeff Pack to our Brockway family, along with our new student managers Ashley Hillenbrand, Ethan Bachman, and Carol Gabbert.

We wish Jackie Kronenberg and Cait Bartman good luck on their next adventures in life!

Congratulations to Cathy Legacy on attending the elite NACUFS Leadership Institute that took place in Ohio this summer. The conference was productive and rewarding for Cathy.

Cathy, along with Richard Reynolds, also attended the NACUFS National Conference that took place in Boston.

Welcome back to all of our employees after this hot summer vacation. Make sure to stop by Brockway (and Harrison) to check their fresh new look. Each location has added great art to their walls.

Goodbye and good luck to Bill Lemcke and Theresa Herzog. We will miss you both, but know the Kinetic Kafe team will appreciate all that you do!

Catering Crumbs

Congratulations to Mary Tarbrake who was awarded a Friends of EOP award from the College’s Educational Opportunity Program. This award is presented to someone in the College community who has gone above and beyond to help out the EOP program.

Harrison Highlights

Harrison would like to welcome our employees back! Here’s to another wonderful year ahead.

Welcome Joe Buttons to the Harrison team. We are excited to be working with you.

We have two new additions to Harrison, our new head cook Brian Ford and assistant cook Carol Anne Beauclair. We are glad to have you on board.

Good luck to Tricia Miller on her move to Union Square. She will be missed.

Congratulations to McAllister King on the purchase of his new house!

Congratulations to Jess Marks who is now Jess Marks-Forder! Jess got married on July 20 to her husband Bill. We wish them the best of luck.

Eagle’s Nest, Café @ CS, and TRAX Tidbits

TRAX would like to welcome back all employees, returning and new. We hope that everyone had a relaxing and enjoyable summer. This is going to be an exciting year, let’s make it a great one!

We would like to congratulate Tyler Wallis on his promotion to the TRAX management team. Keep up the great work! Tyler also recently got married to his fiancé Kristen this summer. We wish them all the best!

Kinetic Kafe Kahoots

Congratulations to Laurie Magliocco on the birth of her first grandchild! Jackson Mitchell was born in May weighing in at 7 lb, 11 oz.

Gary Stevens and wife Carol have been thoroughly enjoying their newest grandchild as well this summer and wouldn’t trade it for the world.

Union Square Scribbles

Union Square would like to welcome Jermaine Toppin and Tricia Miller to our team. We are excited to have you.

Good luck to Laurie Magliocco and Richard Mondy on their transition and opening of Kinetic Kafe, and Joe Buttons on his move to Harrison. You all will be missed.

Congratulations to Steven Stoll and Laurie Stetzel for their new positions in Kinetic Kafe. You will be a great addition to that team.

We are looking forward to the return of Linda Marshall after her surgery.

We applaud Larry Hueser for volunteering at the Double H Ranch and Camp Good Days as a counselor during his summer vacation.

Congratulations to Tricia Miller’s son Thomas who competed in the Northwood Elementary School Advanced Band where they placed first at Darien Lake this past May. What an accomplishment!

Parking Pebbles

A BIG thanks to Christa Filipowicz for stepping in to help us again. She continues to assist us during Chris Swift’s absence (who we miss greatly) and is doing a tremendous job.

We hope everyone enjoyed their summer, welcome back!
Pin Recipients
The following BASC employees have recently earned pins for role modeling our core values of team, organizational integrity, passion for excellence and stewardship. Please join us in congratulating and thanking these individuals for their dedicated service.
Scott Connelly - Brockway
Adam Wilcox - Harrison
Brian Matuszak - Harrison
Kevin Derrane - Harrison
Amanda Catherwood - TRAX
Kim Johnston - TRAX
Erin Van Dorn - Union Square
Andy Fogg - Union Square
Liz Morrow - Union Square
Linda Marshall - Union Square
Steve Stoll - Union Square
Dan Robillard - Union Square
Sharon Engle - Union Square
Laurie Ettinger - Union Square
Pam Fostano - Union Square
Laurie Gurnett - Union Square

Conferences & Events
The Office of Conferences & Events was busy hosting 12 different camps and conferences, and welcoming both new and familiar faces to the College this summer!
Highlights of this summer’s many camps and conferences include Empire Girls State, Bill Evans Dance, Upward Bound, Mark Cody Wrestling, and the High School Soccer Goalkeeping Camp, just to name a few.
On June 21, we hosted the 17th year of Brockport’s Camp Abilities, an inspiring and motivational developmental sports camp for children with visual impairments. The week-long camp was capped off with an exciting visit from Marla Runyon, the first legally blind member of the U.S. Olympic Track & Field team.
July 8-20 marked the summer residency of the Limón Dance Company. This esteemed dance program offers two weeks of Limón technique class plus repertory workshops, and concludes with informal presentations.
On July 20, the College welcomed more than 100 OSAD (Organization of Students of African Descent), BSLF (Black Student Liberation Front), and EOP (Educational Opportunity Program) alumni to campus. The reunion celebrated and honored former students’ and groups’ contributions toward making Brockport the wonderfully diverse community it is today.

Thank you to all of the departments and offices across campus who helped make summer programs a success: Dining Services, Garnishes Catering, Facilities & Planning, BASC Business Office, Residential Life, Student Union and Activities, Alumni Relations, Campus Recreation, Athletics, Parking and Transportation Services, and Classroom Technology. And we couldn’t run our summer programs without the commitment of our fantastic student staff team. Thank you for all of your hard work and dedication, Ademis Perez, Corrine Rattray, Fabiana Cieslak, Gregory Gaulin, Rebecca Bloom, Robert Rua, and Stephen Harrington!

Condolences
Our thoughts and prayers go out to the following people as well as their family and friends:
Ralph Eisenmann for the loss of his sister-in-law who passed away in July.
Richard Reynolds for the loss of his father-in-law and mother-in-law who both passed away this summer.
To the friends and family of former BASC employee Vinnie Lista who passed away in June.
What’s New in Dining?

Dining Services has been working hard all summer to bring exciting new offerings and events to the College this fall.

The academic year starts off with the continued commitment and expertise of our culinary team and the opening of Kinetic Kafe. Kinetic Kafe (conveniently located in the concourse connecting Tuttle North and South and the new Special Events and Recreation Center) offers busy faculty, staff, and students a modern and innovative menu. The Kinetic Kafe boasts two creative concepts: the ‘Dash Market’, which serves à la carte options that are ‘ready when you are’ and always fresh, or the ‘Fusion Grill’ featuring weekly specials—like stir-fries, pasta tosses, and Asian noodle bowls—that are made-to-order. Customers can dine-in or take food to-go.

A huge “thank you” goes out to a group of dedicated BASC employees who participated in a dining events brainstorm session and offered many creative ideas. These employees, Brian Matuszak, Lloyd McCauley, Sheila DeVos, Joanne Jordain, Linda Marshall, Liz Morrow, Dan Robillard, Pattie Rowley, Desta Walker, Fran Menendez, Gale Pfeffer, Gabe Rivera, Rhonda Hurd, Pat Torres, Cindy Smith, and Linda Eichas, along with the student group, yielded a year full of exciting special events and promotions such as Local Love, which is a shout-out to ‘locavores’ and celebrates homegrown, local food, and Where’s Chef Richard?, a hilarious campaign that gives BASC employees a chance to join in on the fun!

BASC employees also contributed ideas to go along with Homecoming’s theme, “SERC du Brockport: A circus for all ages.” In conjunction with Homecoming and the grand opening of SERC, Dining Services will host a themed dinner at Brockway and Harrison Dining Halls. The good times continue all year long with a Pride of New York event, Oktoberfest, Star Spangled Celebration, Winter Wonderland, and much, much more. Stay informed of all of Dining’s special events and promotions by visiting our calendar of events at basc1.org.

Dining Services remains focused on providing and supporting overall wellness initiatives for the campus community. The Great Plate program (labeling foods with their general nutritional values) in our dining halls is ongoing. Look for more Great Plate customer challenges this fall. We are also excited to reintroduce our Nutrition Tracker—now available on our new mobile Web site! Nutrition Tracker provides convenient and quick nutritional and caloric information for most every food item on campus, and will surely be helpful as we all navigate the many food choices available to us each day. Additionally, as introduced last spring, look for “A4dably Fit” offerings in our retail locations for a meal that is under 400 calories and now only $4! A4dably Fit is part of the Fresh on the Go program and is available in Union Square, Kinetic Kafe, Eagle’s Nest, and the cafes.

We’re also happy to announce that TRAX’s pilot pizza delivery program was a success and the service to MacVicar, McFarlane, McLean, Thompson, Benedict, Dobson, Harmon, and Gordon halls will continue this year.

It’s shaping up to be another fun year in Dining Services and we look forward to your collaboration and participation in all of the excitement!
New BASC Web Site

In early August, BASC launched its redesigned Web site at basc1.org—your one-stop portal full of expanded features and enhanced functionalities to keep you in the know.

Some of the cool new features of the site include quick links to access all of your favorite information like menus, locations and hours, Nutrition Tracker, Easy Money, and more. Plus, on the dining halls menu page you can now search for your favorite food item to find out when it will be served next! What’s even better is that key information like menus and nutrition information is now available in a mobile friendly version!

You may recognize some familiar people holding up the menu on the left. These friendly faces will change each day. Who knows who you might see next!

And just like before, there’s an employee link with lots of key information just for you including benefits, perks, forms, payroll, safety, and News & Views. Explore the new site today and be sure to bookmark www.basc1.org!
End-of-the-Year Celebration

Happy Birthday!

The following employees will celebrate a birthday this fall:

**September**
- Patti Breeding
- Kevin Craig
- Greg Gaulin
- Joanne Jordan
- Linda Marshall
- Kathy Pharoah
- Kelly Pratt
- Frank Smith
- Laura Chaffee
  
- Danielle Armentano
- Linda Eichas
- Megan Hicks
- William Kilburn
- Liz Morrow
- Christine Passarell
- Patricia Rowley
- Lee Wallis

**October**
- Ken Boczyk
- Eurissa Daniels
- Percy Dansoh
- John Dettman
- Cody Frost
- Danielle Henck
- McAllister King
- Kevin Landahl
- Denise Phillips
- Timothy Walsh
- Kallee Stein
  
- Wendy Applegate
- Amanda Catherwood
- Kevin Derrane
- Liz Dolski
- Mark Gardner
- Carmen Lopez
- Debby Rockow
- Sharon Woodley
- Elizabeth Buehler

**November**
- Michele Brown
- Sheila De Vos
- Joan Grossman
- Dennis Iannone
- Diane Jenks
- Steve Osborne
- Sharon Porter
- Desta Walker
- Linda Webber
  
- Payge Carlin
- Paige Doerner
- Steve Hagadorn
- Steve Harrington
- Fran Menendez
- Patricia Palermo
- Channon Stratton
- Marianne Torres
- Jenna Ward

Contribute to N & V’s

Email your items to anna.hintz@basc1.org or kelly.bodine@basc1.org. You can also drop them in the News & Views envelope located in your unit. The next News & Views deadline is **November 14, 2012**. The News & Views is also available at www.basc1.org (select the employees link.)

Editor: Anna Hintz
Graphic Design: Kelly Bodine

www.basc1.org  

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