We use our CMS site in the following ways:
* Training/Refreshers
* Collocation of Tools and Resources
* Scheduling and Subbing
* Communication
* Encouragement

CMS is a collaborative effort among *all* the Public Services staff ~ each staff person creates training modules and tests for their area of responsibility, including Circulation, Reserves, Interlibrary Loan, Computer Labs, Stacks, and Facility Concerns.

Each training module includes:
~ the information you want them to learn
~ an activity requiring interaction with the information
~ a test to assess how well the information was learned
--Coming soon: GAMES! to play

Communications features:
~ Blogs for each service area
~ Quickmail feature
~ Fingertip Resources
~ Online Manuals and procedures all in one convenient place

How else do we use CMS in Public Services?
E-Reserves!

- **Old Way:** paper submittal forms, separate folders on our N drive to house scans, create webpage to link to CMS

- **New Way:** online submittal process, database storage of files, direct links to CMS

Presented by Julie Wright and Esther Gillie
Integrating Library Services into a Learning Management System
SUNY Brockport
Spring 2008
New E-Reserves workflow at Roberts Wesleyan College
Slated for testing Summer 2008 and rollout Fall 2008

Format Drives Form

Observe Roadblocks

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