New Lab PCs

This spring semester several student labs were upgraded. The new Dell Optiplex desktop PCs are equipped with CDRW and DVD players. Among those receiving new PCs were Hartwell 14, Dailey 103, Lennon 104, EOP and Drake Library. Thank you to J. Whitley, M. Hill and J. Jarvis among others for getting the labs up and running in record time.

Campus Computing Ranked in Top Ten

For many years the SUNY Student Opinion Survey has provided a comparative yardstick among SUNY institutions. The Spring 2003 results have just been released. Among other items, students were asked to rate access to the library resources, services and library facilities. Drake Memorial Library was ranked 2nd highest of SUNY schools reporting.

The computing group of questions were related to college computer networking, computer availability, computer support services, college support/contribution to using computer technology and faculty use of computer technology for instruction. Brockport was ranked 6th highest in terms of the percentage of students who rated campus computing favorably. Brockport was well above the system-wide average for the four year state-operated schools in its peer group.

But we aren’t resting on our laurels. This spring, the College Technology Council is sponsoring an on-line survey to assess future needs and provide direction for planning. This is a great opportunity to provide the details needed to keep Brockport’s IT systems running in top form. Look for the survey in March. We welcome your input.

ITS HelpDesk (x5151)

Call the Information Technology Services HelpDesk at 395-5151 for any technology question you have. If we don’t know the answer, we’ll be glad to refer you to the right source. During Fall 2004, the Information Technology Services HelpDesk logged 1,284 tickets from faculty and staff, including 1,101 tickets for desktop support.

Spring 2005 HelpDesk / ResNet Phone Hours of Operation:
Sunday: 5:00pm - 9:00pm (ResNet only x2597)
Monday - Thursday: 8:00am - 9:00pm (x5151 & x2597)
Friday: 8:00am - 5:00pm
No Saturday Hours
Managing E-mail quotas

Two enhancements have been made to Brockport’s email system for Spring 2005. These will provide for better email utilization and storage management. The improvements are:

1. Quotas have been increased to 5 times what they were on the previous email system. For the first few weeks of the semester quota messages will be for informational purposes only. A message will be displayed when your email storage reaches 90% utilization. This is a tool to help you plan how best to utilize the space allocated to you for email storage. To look at storage information for your email account refer to ‘View Current Storage and Quota Information’ below. Later in the semester, after everyone has had a chance to review their messages, the over quota feature will be activated (after campus notification). This feature will perform much the same as it did on the previous mail system but it will use the new higher quota value. See ‘Message Management’ below for some steps that you can take to avoid receiving quota warning messages.

2. Automatic trash removal has been implemented. Any email aged 60 days or more that resides in your trash folder is being purged automatically on a nightly basis. (Reminder, do not use your “trash” folder to store messages that you wish to retain.)

A. Viewing Current Storage and Quota Information:

To view how much space your mail files currently occupy on the server do the following:

1. Login to Webmail: http://webmail.brockport.edu
2. Enter your Brockport email userid/password, click on the “Log In” box.
3. You should see your Inbox. Scroll to the bottom of the page where you will see something similar to:

   [3 Messages (0 unread) -2.0MB (50MB limit) - 125 total messages (no limit)]

   (In this example the 2.0MB refers to how much disk space your email files occupy on the server. The ‘50MB limit’ is the quota your account has been assigned. This account has 48MB of unused server disk space available.)

B. Message Management:

For WebMail users:

1. Review your messages and delete or file messages that you no longer need to refer to on a regular basis to off-line storage (i.e., to your desktop hard drive or other media).
2. Under the Options tab (found near the top of the Mail window) select the “Settings” option (left side of screen) then make sure that the Trash folder appears in the window for Move deleted messages to statement. Then check the “Empty folder on logout” option. When done, scroll to the bottom of the page and click on save changes.

Mail client users:

1. Please refer to the documentation provided with your email client for information concerning management of your email files and folders.
2. Review and delete messages you no longer need to retain.
3. If using IMAP move (remove from the server) mail messages to local folders located on the PC. Set the “Empty trash” option to be performed on logoff.
4. For POP users turn the “leave mail on the server” option off.

Thank you for helping to make Brockport email a more reliable and robust messaging service. As always, if you need additional help or have any questions please call the Helpdesk at 395-5151. Your cooperation is greatly appreciated.
Identity Management System Coming Soon

The Identity Management module in Webmail is still in its infancy, but holds much promise for the future. For one thing, it means that changing your Brockport e-mail password has never been easier. Beginning Spring semester, Webmail users will have two options for changing passwords:

1. Click on the Option Tab in Webmail; click on “Passwords” on the left side of the screen, follow the prompts.

   OR

2. From the main Webmail page at: http://webmail.brockport.edu, click on the box marked ‘Identity Management’. Enter the fields as requested.

Users are reminded that e-mail passwords consist of a minimum of six characters including letters and numbers. Do not use familiar names, easily guessed passwords, and do not share passwords with others.

Faculty Access to Computing Technology COCID Funds Available

The SUNY Faculty Access to Computing Technology (FACT) Initiative, which operates under the auspices of the Provost and Vice Chancellor for Academic Affairs, announces its continuing sponsorship of Conferences on Computing the Disciplines (COCID). The FACT Council is currently taking proposals for COCID to take place in Academic Year 2005-2006.

The deadline to apply for COCID funding is February 1st, 2005. Applicants will be notified of the results no later than six weeks after the closing date.

What is a COCID?

The COCID program provides financial support for intercampus scholarly conferences. A goal of the conferences will be to expand communication within SUNY about the issues of integrating computing and other emerging technologies, such as networking and multimedia, into higher education curricula to support instruction and research. The overall emphasis of the conferences is on professional development in curricular, instructional, and scholarly matters. By such interchange, both the personal and professional growth of individuals and the programs of instruction and research at participating campuses will be enhanced.

Who can apply for COCID Funding?

COCID proposals are invited from individuals, and departments from one or more of the 64 campuses in the SUNY community.

Where can I find out more information?

For detailed COCID submission guidelines and for information on submitting proposals, follow the link:

http://www.fact.suny.edu/cocids.html
Computer Training Workshops

**ITSS Technology Training Workshops** - classes listed multiple days are repeat sessions. To register call ext. 2368 or send email to tloscomb@brockport.edu.

**Using a smart classroom** - Thursday Feb 3, 11:30 - 12:30 pm and Friday Feb 4, 1:15 - 2:15 pm, Allen 106A, Frank Mancini.

**SPSS** - Tuesday Feb 1, 10 - 11 am and Wednesday Feb 2, 12 - 1 pm, 202 Dailey Hall, M. Orzech.

**Minitab** - Tuesday Feb 1, 1:30 - 2:30 pm and Thursday Feb 3, 3-4 pm, 202 Dailey Hall, M. Orzech.

**Webmail** - Wednesday Feb 2, 2:30 - 3:30 pm, 202 Dailey Hall, Reddy Anugu.

**Web Calendar** - Thursday Feb 3, 10 - 11 am, 202 Dailey Hall, James Brien.

**Mac OS X** - Tuesday Feb 8, 12 - 1 pm, 103 Holmes Hall, Reddy Anugu.

**Camtasia** - Monday Feb 14, 1 - 2 pm, 213 Dailey Hall, Frank Zona.

Visit the ANGEL website at http://angel.brokcport.edu for information on ANGEL training opportunities

Do you have a suggestion for other training sessions? Send them to: morzech@brockport.edu

SUNY Training Center Programs

The SUNY Training Center located in Syracuse offers many sessions for a fee. See the latest SUNY Training Center (TC) Upcoming Events schedule:

http://www.tc.suny.edu/TCEvents.html

Academic Programs

EASI On-line Class Schedule - Classes listed thru May 2005

ASI Training Opportunities - Updated information on ArcGIS, Mathematica, Maple and Minitab. Additional offerings being planned.

Teaching, Learning and Technology (TLT) Programs

Classes start Feb. 16th Several classes open for registration - Others to be added soon.

Other Technology Related Events

- **SUNY Conference on Instructional Technology** (CIT) - Binghamton, May 23-26th 2005. Proposals are due for SUNY’s annual technology conference. Over 600 attendees from across the state will meet at Binghamton to share innovative ideas for using technology in the curriculum. ITSS has a limited pool of funds available to cover registration costs to attend this year’s CIT for Brockport attendees. Contact morzech@brockport.edu if interested.

- **Scholar’s Day** is Wednesday April 13, 2005. Classes will be suspended from 8:15 am-4:45 pm to provide time to attend these worthwhile sessions. Beginning this year, Scholar’s Night at the Metro Center will be held from 6-7:30 pm. Proposals are due by Feb 7, 2005 at http://www.brockport.edu/scholarsday
ANGEL upgraded to 6.2

ANGEL, the on-line learning management system used at Brockport was upgraded January 2005. It now includes additional templates, course-enhancing actions and triggers elements as well as several other new features. Exciting developments are taking ANGEL to new heights. They include eventual integration with E-Reserves, e-portfolios, inclusion of photos, better connections to Banner and email, etc. For more information on ANGEL 6.2, see: http://www.angellearning.com

Camtasia Available

Camtasia is software that creates quick and easy demonstrations using audio and video capture. It is perfect for demonstrating how to use software. It can be a great help in providing quick demos for classes. Create a Camtasia demo to show students how to use ANGEL or open a spreadsheet or run statistics or a multitude of other process learning tasks. Accessible from the web at any time of day, reusable from class to class, Camtasia opens a wealth of possibilities to instructors, trainers and students. ITSS has purchased a 5 user license for faculty/staff use. Thank you to Doug Scheidt (HLS) for bringing information about Camtasia to faculty’s attention from the fall Educause conference where it was featured. Frank Zona will teach a Camtasia demo on Monday, Feb 14, 2005 at 1 pm in Room 213, Dailey Hall.

ResNet Update

Over 2400 connections to the network were made from the residence halls during fall semester. This is notable seeing that it represents close to or over 100% of number of students living on campus. This record-breaking number can be accounted for by students who upgrade equipment in mid-semester. Students completed network registration again in January as part of the connection process. For Spring semester, 2,108 have already connected. The ResNet phone number is 395-2597.

MS OneNote in Labs

Microsoft’s OneNote software has been installed in all ITS supported PC labs. This MS Office add-on product is designed to assist note-taking and organizing research projects. Free MS OneNote CDs for home use are available in 216 Dailey Hall.

New TEC classrooms

Four new technology enhanced classrooms (TEC) came on-line during fall semester. They include Cooper C2, Tower 1102, Holmes 204, Allen106A, Smith 121. The equipment in these rooms include PC, projector, VCR/DVD player, document camera and other devices. Frank Mancini will demonstrate how to use the equipment in the technology enhanced classrooms on Thursday, Feb. 3rd from 11:30-12:30 and Friday, February 4th from 1:15-2:15 in Allen 106A. Call x2368 to register for these sessions.
Dailey Update

Fall Semester was the busiest on record in Dailey Hall. Over 863 sessions were scheduled in PC classrooms. This included 103 distinct courses from 21 departments. These figures do not count Computing Skills testing and other training sessions. New software, additional capabilities and more students all added to the increased demand for services.

Anti-virus CDs for Home use

Free McAfee virus protection software CDs are available for home use by stopping by the 2nd floor supervisor’s desk in Dailey Hall. The virus protection software is available for PC and Macintoshes that do not already have virus protection software installed. If you received a new system over the holidays, please be sure that you have virus protection software installed and are receiving regular updates. The CDs from Dailey must be renewed annually. McAfee for PCs and Virex for Macs are available. Users MUST have virus software installed and updated regularly on all desktops and laptops to connect to the network in residence halls and other locations.
Users in the News

This year’s Educause attendees included S. Bradford, B. Cushman, K. Hubbard, J. Keyser, C. Lending, G. Rein, D. Scheidt and S. Stites-Doe. Several of the Brockport attendees were funded by a grant from the Davenport Hatch Foundation to encourage the use of technology integration at Brockport. Participants reported that the conference topics included sessions on e-portfolios, on-line learning, portals, wireless, the Information Commons and security. The national technology and higher education conference was held in Denver in October.

J. Brien (ITSN staff) presented a session at the Fall COA Wizard Workshop in Syracuse — James has other good news to share as well. A new daughter, Sydney Morgan, was born in December. Congratulations!

Vishal Anand (Computer Science) presented two research papers, “Routing and Wavelength Assignment in Waveband Switching Networks” and “Burst Scheduling in Optical Burst Switching Networks,” presented in November at the Upstate New York Workshop on Communications and Networking in Rochester, NY.

C. Lending (ITS) and S. Bradford (CELT) presented sessions at the ANGEL conference at Penn State in January. Also attending was Brandon St. John.

Kitty Hubbard (Art/Delta College) attended “Beyond the Slide Library: Digital Images in the Classroom”, a Conference on Computing in the Disciplines (COCID) that was sponsored by the SUNY FACT Committee (Faculty Access to Computing Technology) and SUNY New Paltz, 10/8/04. This conference focused on use of digital media in the art history and studio art classroom and is intended to foster an exchange of information and digital image library experience.

S. Krisnan Earns National Recognition Srinivas Krishnan, a computer science and mathematics major, received an Honorable Mention in the Computing Research Association’s (CRA) 2005 Outstanding Undergraduate Award competition, cosponsored by Microsoft Research. Krishnan was nominated by Sandeep Mitra, associate professor of Computer Science. The award recognized research conducted at Brockport and subsequently selected for publication in The Proceedings of the 2004 National Conference on Undergraduate Research (NCUR). It was one of 331 selected for publication from the 2,300 papers and posters presented at the 2004 NCUR conference. Professor Mitra supervised the research project in collaboration with ArchSynergy, Ltd., a Rochester-based software development company.

Krishnan’s paper, “A Pattern Hierarchy Approach to Object-Oriented Systems Design,” describes a new approach to the software development process resulting in a software product that is easier to maintain and modify. Krishnan, a native of New Delhi, India, is interested in software engineering and its application in improving distributed computing. He has worked in ITSS for over three years.

Looking for A-Team members for Fall 2005

ITSS is looking for a few good students to help staff the labs, Helpdesk, Resnet and Library, install software and hardware, troubleshoot problems, write documentation and assist with training others. You do not need to be a computer science major; we will train. These positions are for next fall, provide excellent experience and are great for building your resume. Watch for the call for applications later this semester in Stylus.

ITSS is also accepting applications for a graduate assistant for Fall 2005. The 20 hour/week position provides up to a 9 credit tuition waiver plus $3,000 per semester. Contact morzech@brockport.edu for details.
Technology Needs Survey

Your assistance is requested this March when the College Technology Council surveys the campus regarding technology needs. The on-line ANGEL survey is currently being developed by C. Lending and others and will be available later this semester. Your input will help define technology software, hardware, training and services to best meet the needs of our faculty, staff and students.

Thank you in advance for your help in completing the survey.

PCount pilot in select labs

This year a pilot project to monitor print usage is being undertaken in select PC labs, including 103 Dailey, Lennon, Smith and EOP.

The purpose is to develop better ways to assess individual printing and paper usage (rather than per PC). This project is a preliminary step toward developing controls on paper use to prevent unnecessary printing, abandoned printing and/or long print queues.

A growing number of schools allow students a generous number (say 300) pages free per semester and users pay for additional copies once this limit has been used and may be possibility for the future.

Symposium (Interactive Pen Displays)

Two interactive pen display units will be available during Spring semester. Think of a pen tethered to a flat screen that you can write on and that displays through a projector. The displays allow instructors to annotate video clips, ANGEL, PowerPoint, webpages, etc. Sessions with annotations can be captured, saved, posted on the web or printed. It has been described as an old-fashioned transparency projector on steroids.

The displays will be available in Edwards and Dailey Hall. The units were received through partial grant funding from SMART Technologies and the Brockport faculty/staff technology support initiative.

A full day of professional hands-on training is being scheduled for March. Additional details forthcoming soon.

Wireless update

Progress is continuing toward this year’s goal of making campus academic buildings accessible for wireless devices. Buildings with wireless access currently include: Cooper, FOB, Drake, Smith, Edwards, Seymour (most), Hartwell (almost all), Dailey, Brockway, Harrison, Allen (some) and most student areas at the Metro Center. Upcoming buildings include: Lennon (wiring nearly complete), Holmes, Allen, Tower. A future phase of this multi-year project will include Tuttle, Rakov, Hazen, Morgan, Lathrop/Neff as well as public areas in the residence halls.

Directions for using wireless on campus are available at:

http://www.brockport.edu/its/wireless.pdf

Should you experience problems using wireless, please notify ITS. Thank you to Rick Smith, Ryan Grimm, Dick Hart, Gary Kazin, Dan Sargent and Systems and Networking staff for their work on this project.
ITS Welcomes New Staff

Craig Lending, Ph.D., has joined Information Technology Services as Academic Technology Integration Officer. Craig is a familiar face at Brockport and previously taught Biology at the college for many years. He has been the prime moving force bringing ANGEL to Brockport. E-mail him at clending@brockport.edu.

Brandon St. John started in January as Learning Management Systems Coordinator to support the growing operation of ANGEL. Brandon earned undergraduate degrees from Brockport in Physical Education and Sport and Health Science. He is currently completing a MS in Public Administration. Contact Brandon at bstjohn@brockport.edu.

Robert Cushman has verbally accepted the position of Librarian/Technology Consultant in Drake Memorial Library. Bob earned his Master of Library and Information Science degree last May at SUNY Buffalo. While at Buffalo he worked in the library systems office and in collection management (electronic subscriptions). Bob also has an M.S. in Computer and Information Science from The Ohio State University, and many years of information technology experience. He has worked as a programmer, systems analyst, systems engineer, software engineer, and information technology consultant, and his work history includes a five year stint at OCLC. His address is rcushman@brockport.edu.

Online Learning Update
The following facts about online learning environments were recently reported:

ANGEL Update: (As of September 2004):
1.) Approximately 200 faculty/staff access ANGEL in an average weekly 24-hour period;
2.) 3,200 students use ANGEL;
3.) About 500 courses actively use ANGEL;
4.) A growing number of committee and ad hoc groups also have used ANGEL for communication.

SUNY Learning Network Update:
Now in its fourth year at SUNY Brockport, key indicators of SUNY Learning Network success include:
1.) Average class size of 17;
2.) Average retention rate of 96%;
3.) Over 1300 registrations since fall 2000;
4.) Implementation of an online Instructional Assessment System (IAS) system;
5.) Gateway to the college for 144 first-time students
6.) Part of faculty collaborative effort of 56 SUNY campuses with many opportunities for professional development;
7.) Subject offerings in 15 disciplines, across all schools, at graduate and undergraduate level.

Online learning has a healthy foothold in the higher education landscape and continues to have considerable growth and inclusion in departmental curricula and course offerings. ITS is ready to help faculty get started or improve their use of online systems.

Lyris Listserv Software Upgraded
The Lyris software used to send e-mail to groups was upgraded in January. Users who manage Brockport lists will find it much easier to add and delete members from lists. Adding an entire class roster from Banner is much more intuitive using cut and paste and drop down Windows. List subscribers are not affected by the upgrade. If you would like to request a listserv be created for a group, see: http://www.brockport.edu/its/forms/resource.html

An online tutorial for list owners is available at: http://www.brockport.edu/its/email/listsadmin.html

New ITS Website
Along with the rest of the campus, ITS webpages have a new look. The pages have been reorganized for a more consistent look and feel. Thank you to Steve Lewis, and students including Brian LePore for much needed updates. Feedback and suggestions for additional improvements are encouraged. The ITS webpage can be accessed at: http://www.brockport.edu/its. See p. 13 for more on the new College webpage.

NetOp Update
Software allowing instructors to view student desktops is now available in the Hartwell Business lab, Drake Library’s Kiefer Room, and Dailey Hall rooms 203 and 213. NetOp provides a way to share a student’s screen with the rest of the class on a projector. It also gives instructors a way to turn on and off students workstations easily. For more information, see: http://www.netop.com
Printing in Labs

Printing from ANGEL, Electronic Reserves, PowerPoint, and other software applications can be resource intensive when multiplied by every student in a class. Faculty are asked to help conserve paper and toner in the Library and computer labs by following these suggestions:

1. Use black letters on a white or light background for PowerPoint slides. Black or a dark backgrounds use much more toner than standard printing.
2. Provide students instructions on how to print 3 or 6 PowerPoint slides per page.
3. Use a standard 12 point font or smaller for printing (larger when presenting).
4. Reinforce to students the advantages of double sided printing.
5. If everyone must have a copy, print one copy and take it to the print shop for reproduction.
6. Break large jobs up into smaller sections and print during off hours (mornings or after 5 PM).

Note: Dailey Hall does not permit jobs over 50 pages without prior arrangement.

Do you have other ideas, suggestions, or tips for conserving paper and toner? We would love to hear your input. Please send your suggestions to morzech@brockport.edu

SUNY Learning Network Update

Ten different courses (nine graduate and one undergraduate) on the SUNY Learning Network (SLN) during the Spring 2005 semester. The course codes, titles and instructors are listed as follows:

**SUNY Brockport Spring 2005 SLN Course Offerings**

- PHL 202.61 ~ Introduction to Logic ~ Harold Greenstein
- CMC 324.61 ~ Advanced Media Writing ~ Robert Fischl
- EPS 604.61 ~ Developing Sustainable Public/Private Partnerships ~ Richard Lumb
- PAD 664.61 ~ Non-Profit Advocacy and Government Relations ~ Gregory Saxton
- PAD/EPS 681.61 ~ Strategic Management for Public Organizations ~ Ann Altmeyer
- PAD/EPS 687.61 ~ Statistics for Managers ~ Edward Downey
- PAD/EPS 688.61 ~ Research and Program Evaluation ~ Gregory Saxton
- PES 607.61 ~ Curriculum Design and Evaluation in PE ~ Reginald Ocansey
- PES 621.61 ~ Instructional Design in Physical Education ~ Reginald Ocansey
- PES 690.61 ~ Problems in P.E. and Athletic Administration ~ William Stier

A SLN faculty exchange session is being planned for spring. If you are interested in teaching on SLN, see: http://sln.suny.edu
Drake Library News

Browsing Journal Contents and Current Contents

Charlie Cowling

An example of the ongoing changes in information resources supplied by the library: we have recently canceled our subscription to Current Contents: Social & Behavioral Sciences. Why? It was $950 a year, little used, and there are not only comparable resources online, but they offer services Current Contents never could. (By the way, we used the money wisely - it went to getting Physical Education Index online - the last print index still much in use will now be available from desktops everywhere to students and faculty.) Want to browse tables of contents of journals by discipline heading? Go to Ingenta (in the “I” section of our Article Databases A-Z list at www.brockport.edu/library.) Click on “browse publications,” then pick a subject, for example “Earth and environmental sciences.” Then you’ll see a long list of titles, from Acta Ecological to Zeolites, and for each one you can click on the link to examine the current issues table of contents, as well as some previous issues.

Ingenta also offers a wonderful alert service you to set up an account where you can save searches, which are then run automatically and the results emailed to you! Another option in this line of doing research would be to check and see if your favorite journal is in the “List of Full Text Periodicals” on the library page mentioned above. If your title is in there, you can click on the link and view not only table of contents, but access the full text, of articles in that title. If you’d like to know more about these sorts of things please email me (ccowling@brockport.edu) and I will help you to learn more.

The World is Your Oyster...Actually, the world is your Oaister!

Eileen O’Hara

Known as the academic Google, Oaister (the Open Archives Initiative) is a project of the University of Michigan Libraries. Oaister is a searchable database for difficult-to-access, academically oriented digital resources. Currently 340 institutions provide access to 3.5 million audio, video, image or print files, with more institutions joining regularly.

For example, a quick search on presidential elections produced 63 records including faculty papers in fields of statistics, mathematics and social history from the Research Papers in Economics Archive; Penn State CiteSeer Archives; and University of California Digital Repositories. Oaister found images from the Duke University Special Collections Library as well. Most materials are available full-text online for free. Here’s the link: http://www.oaister.org/o/oaister

New at Drake Citation Bibliographic and Research Note Software

Lori Lampert

Create bibliographies for papers, projects or your own personal use in thousands of styles, including MLA 6th, APA 5th, and Chicago. Create a database of references with notes that can be automatically added to your paper as “in text” citations. Forms are available for all types of sources: books, journal articles, encyclopedias, web pages, etc. For detailed information go to: http://citationonline.net/brochure.asp. For a step by step guide: http://www.brockport.edu/~library5/CitationGuide.htm

In the library, Citation can be opened independently or through MS Word. From the Start button, go to Programs-> Library Services. From Word, look for the open book icon on the toolbar. For off campus, SUNY Brockport students Citation can be downloaded from http://citationonline.net/slaccess/sunybrockport/.

Contact Lori Lampert at llampert@brockport.edu; or 395-5191 for more information.
Information Resources and Student Assignments  
C. Cowling

The changes in information and library resources are immense, both in scope and their ongoing nature. Consider journals and other periodicals for example. SUNY Brockport once subscribed to approximately 3,000 journals, magazines and newspapers, which we received mostly in print copy, with some in microfilm. The number of titles received this way has been cut to less than 800, and that number will continue to drop. Why? Because the advent of on-line article databases like Academic Search Premier and others currently give access to over 14,000 journals, magazines and newspapers on-line, almost five times as many as we ever received in print. Initially these on-line resources, while broad in terms of number of titles covered, were shallow in depth, covering only the previous several years. This has changed over the last few years, to where Academic Search for example has many titles full text going back 10, 20 or more years; there are more than 100 journal’s in there back to 1965. Business Source Premier has many titles going back to the 1920s and ’30s, and of course JSTOR is even deeper in coverage. These sites cover a wide range of subjects, and then we have many subject specific sites, e.g., PsychArticles, 40+ full text APA journals, or Communications and Mass Media, with full text for 200+ journals. These sites are linked together through our SFK “Get Text” buttons, and our list of full text periodicals.

In other words, the day of the bound and current journal stacks serving as the defining location for article research is over. Many of the print journals are increasingly out of date, canceled in favor of on-line resources; print indexes are largely gone, replaced first by their on-line versions and more recently by the article databases. It is most important for students to learn to use these article databases, and sending them to browse through a certain print journal, or insisting that they get at least several articles in print etc. is not giving them the exposure they need to contemporary resources. After all, that journal they browse in print today may well exist only on-line in the near future...

We realize that these changes are confusing at times; I know I find it so! But overall they have very positive outcomes for you and your students. There is access now to far more of the periodical literature than ever before. Not only are there more titles, but many people can use the same item at the same time. They can also use them from their residence halls, their homes and other labs on campus, a godsend for our busy students, part timers and other researchers. We also have many reference resources on-line now, such as the AP Multimedia Archive, CQ Researcher, OED, Oxford Reference (a collection of Oxford Press subject handbooks, companions etc.) and Facts on File, a reference news service.

We are always glad to schedule a time where your class can come in to the library and meet with a librarian. I would like to also make a new offer, let’s call it an “assignment hotline:” If you would like to verify that the information resources needed for an assignment of yours are available, present in the form that they were in last year, that they are manageable by your undergraduates etc., or if you have a scavenger hunt or other library assignment and want to be sure that it is up to date, please email me the assignment and we will check on these. The assignment hotline is also available at: www.brockport.edu/~library5/sassnhotline.htm

Tsunami Webpage

The Arts and Sciences Library at University of Buffalo has created an excellent webpage of information and resources related to the East Indian Ocean tsunami disaster. Included are maps, history, background, current relief efforts, etc.

See: http://ublib.buffalo.edu/libraries/asl
New College Web Site

ITS Web Services was busy last semester. Thanks largely to the efforts of Chris Florence in Marketing Communications, the College hired marketing and design firms to assist in improving our on-line presence in the eyes of prospective students (and particularly those with higher parameters and higher expectations), while largely maintaining our architecture and audience pages for our other users. The resulting site was released to the public in November 2004. This design change allowed us greater flexibility in bringing content to the homepage that prospective students expect to find.

In addition to the homepage, the audience pages (e.g., “Current Students”, “Faculty & Staff”) were changed as well. In fact, with more information brought together under “Faculty & Staff”, you might find it helpful to set that page as your browser’s home page.

Offices and departments using the College’s Web templates saw minor changes to their sites to help present a consistent and refreshed user experience.

Since the initial implementation, there have been some additional tweaks to the design. The ads will now change periodically to reflect the breadth of our advertising campaign. We will continue to update our student and alumni spotlights as our students and alumni meet our expectations – and theirs – of extraordinary achievements. In these areas, we encourage you to pass along any information we can highlight!

Also, the new site includes a feature where our visitors can share the Brockport experience with a friend. Particularly, those areas referring to prospective students have the “Send to a Friend” link. We made this tool particularly easy for other offices and departments to use. If you’d like to incorporate such a feature into your site, ask the Web Services staff for assistance. Help is always a phone call away at x2-WEB (395-2932).
Information Technology Services

Frank Wojcik, Dean of Information Resources, CIO, and Director of Library
Information Technology Services includes Drake Library, ITSN, ITSS, and Media Services areas.

IT Support Services
Orzech, Mary Jo, Director
Office: 217 Dailey Hall; Phone: 395-2368
E-Mail: morzech@brockport.edu

Loscombe, Tammera, IT Assistant
Office: 216 Dailey Hall; Phone: 395-2368
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Anugu, Reddy, Software Analyst
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Dailey Hall Hours of Operation
Monday - Thursday 8:00 am - 1:00 am
Friday 8:00 am - 9:00 pm
Saturday 9:00 am - 9:00 pm
Sunday 1:00 pm - 1:00 am

Hours of operation are subject to change between semesters.

Telephone Numbers
HelpDesk 395-5151
Dailey Hall 2nd floor desk 395-2247
Fax 395-2399
Status Phone 395-2390

Computer Labs in Dailey
202 PC Teaching Classroom
203 PC Teaching Classroom
205 PC Teaching Classroom
212 Sun Lab
213 Computer Skills Testing
*210 Software Hardware Evaluation Lab
*by appointment: 395-2463

On-Line Forms @ ITSS Web Site
• Resource Request Form
  http://www.brockport.edu/its/forms/resource.html
• Faculty/Staff Account Form
  http://www.brockport.edu/its/forms/account.html
• Student Employment Application Form
  http://www.brockport.edu/its/forms/application.html
• Workshop Registration Form
  http://www.brockport.edu/its/itss/workshop
• Workshop Evaluation Form
  http://www.brockport.edu/its/itss/workshop/eval.html

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