BASC News and Views February 2012

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Executive Director’s Corner

Valentine’s greetings! Our Chocolate Fantasy dinner is one of my very favorite special events of the year. Although it will be over by the time you read this, I have been looking forward to this event for several days. The excitement and anticipation of an event can be even more enjoyable than the event itself. Think about how children look forward to holidays or birthdays for weeks in advance. That is often how we feel this time of year as we anticipate spring.

There is always a lot happening on campus and at BASC in the spring, and this year is no exception. In addition to the annual spring events, the campus is preparing for the opening of SERC, the first new building in over 30 years, and the groundbreaking for the new liberal arts building next to Drake Memorial Library. These are both exciting additions to the campus that will provide students with first class facilities.

I think most people would agree that there has been quite a bit of change on campus and at BASC in the past few years and people are both excited and anxious about these changes. Each year, our freshmen are different in many ways than the students who were freshmen just the year before. The expectations of our students tomorrow will be VERY different than they were yesterday. To meet these rapidly changing expectations, we need to be continuously innovating and evolving our products and services.

In our changing environment, one thing that remains constant is our vision to provide a positive impact to the campus community. Spring is the peak of the recruiting season for next year’s freshman class. This is the time when high school seniors choose where they will attend college. Open Houses and other campus visits this spring are our big chance to make a GREAT impression with the quality of our services and the relevance of our products. This is the chance to let everyone see our Passion for Excellence!

Communication is always important and even more so during times of change. Nothing is more important than two-way communication. Thank you for the great participation in the Employee Opinion Survey last semester - please take advantage of the opportunity in the next weeks to help BASC better understand what you told us and to develop our action plans for next year.

Spring is a time of anticipation. We all look forward to warmer sunnier weather, students look forward to graduation or summer plans and we all are anticipating the changes I mentioned above (some with excitement and some with anxiety). This spring as we celebrate the success of our current students (with Scholars Day and Honors and Awards Ceremony) and welcome prospective students and their families (with Open Houses and SOARS), thank you for your dedication to providing each of them with a positive experience. And as we continue to work in this ever-changing environment, thank you for keeping the lines of communication open so that together we can provide products and services to meet the needs of our customers both today and tomorrow.

Think spring!

Diane
Dining employees learned new culinary skills using whole foods and scratch cooking in a fun, interactive challenge that took place in January. Two teams, led by Chef Richard Reynolds and Assistant Executive Director Kevin Craig, each created a complete menu that included two appetizers, two soups and/or salads, two entrees, and two desserts using a mystery basket of whole food ingredients. Participants honed their culinary skills and exercised their creativity while transforming foods from their natural state into new and exciting recipes.

A beautiful spread of colorful, unique, and deliciously prepared dishes was the result of each team’s hard work. The event culminated with each team member sharing one new technique that they learned during the experience before partaking in the wonderful meal. “There was a lot we learned for sure, but one thing I took away was how to correctly debone a chicken,” said Harrison Head Cook Lloyd McCauley. And Brockway Head Cook Peggy Turlington said that working with the rack of lamb was “quite an experience!”

This “back-to-basics” mentality is all part of Dining Services’ strategies to become more culinary and wellness focused. These strategies are also evidenced in other recently implemented changes including the new Fresh on the Go recipes made in-house with fresh ingredients. House-made soups are also beginning to replace many of the pre-packaged varieties. “As our customers’ expectations evolve, we need to evolve with them,” said Kevin Craig. Focusing on culinary and wellness are two of the five strategies outlined to achieve the dining vision of providing a program that meets the needs of the College community.

Congratulations to all participants in this first-ever BASC culinary challenge: Scott Connelly, Cody Butlin, Kathy Clark, Lloyd McCauley, Tricia Miller, Linda Marshall, Peggy Turlington, and Vern VanSkiver. The next challenge of its kind is slated to take place over the summer.
Denim Dollar$ for Scholars is an opportunity to wear jeans on four select Fridays this semester and donate money for student scholarships on campus. For a minimum $1 donation per Friday to the Faculty/Staff Campaign employees may wear jeans on March 23, March 30, April 6, and April 13 (these dates are also on the BASC employee calendars). Employees may designate a particular scholarship for their donation (i.e. Sandra Mason Scholarship, Ed Kumar Scholarship) if they choose. Otherwise donations will go to the general student scholarship fund. Donations must be received prior to each Friday in order to participate.

Please see one of the following people to make your donation and receive a “Denim Dollar$ for Scholars” sticker to wear for each Friday.

Sarah Plain - Harrison
Dominique Scaccia - TRAX
Jean Gilman - Brockway
Betty Drennen - Administration
Patty Sorel - Catering/Union Square
Gary Stevens - Bakery

Ed Kumar Scholarship

The Ed Kumar Scholarship provides financial assistance to a child or grandchild of a current full-time employee in the Division of Administration and Finance at The College at Brockport (including BASC).

The student must be accepted for enrollment as a freshman or transfer student at The College at Brockport or be a currently enrolled student at The College at Brockport. The assistance is in the form of a $1,000 educational expense grant to one eligible student per academic year.

The deadline for applications is Friday, April 1. For more information on eligibility, criteria, and the application process contact Betty Drennen at 395-2497.

BASC Apparel Available for Sale

The Marketing Department is cleaning out their closet and there is BASC apparel available for sale! We have a limited number of Breast Cancer Awareness T-shirts and BASC hoodies available for those interested. Both items of apparel can be purchased in the BASC Business Office Monday - Friday, 8 am - 5 pm.

The Breast Cancer T-shirts are $5, cash only, and all proceeds go to the American Cancer Society.

The BASC Hoodies are $25 including tax, and cash, debit/credit card, or Easy Money are accepted.
One of our four company values is PASSION FOR EXCELLENCE. We are risk takers who take initiative and value innovation and continuous improvement.

Continuous improvement couldn’t be any more evident within Dining Services than over the January semester break.

On January 18, Hazard Communication Training (commonly referred to as Right To Know law) was conducted by Dave Turkow, Director of Environmental Health & Safety. Ninety-three employees attended three different sessions and were certified.

Food safety training is always a priority. Our commitment to employee training continues with our annual ServSafe training classes, conducted by Ken Bonczyk. Classes were held January 10, 11, and 12 to certify new employees. Ken also taught a ServSafe recertification course on Thursday, January 5.

The following employees successfully completed their ServSafe certification/recertification:

Recertification:
- Laurie Magliocco
- Sherri Burnside
- Bill Lemke
- Jermaine Toppin
- Joan Grossman
- Lloyd McCauley
- Gail Pfeffer
- Dominique Scaccia

New to BASC:
- Teresa Holupko
- Tyler Wallis
- Cody Butlin
- Richard Reynolds
- Michelle Brown
- Jennifer Butcher
- Laurie Ettinger
- Kevin Landahl
- Loreen Stezel
- Adam Wilcox

We are already four weeks into the spring semester and although safety training never stops, the official Safety BINGO training period is over. We now are concentrating and emphasizing burn prevention until March 14. We will then focus on preventing cuts and lacerations from March 15 - April 11, and then finish up the semester by preventing slips and falls.

During my workplace training session back in August, I asked our full and part-time employees to pay particularly good attention in training our student employees and to scrutinize the tasks that student employees are performing that are susceptible to causing injury without proper training. Back then I encouraged suggestions and continue to want to hear from you. Please email me at gary.stevens@basc1.org with your suggestion or simply let me know the next time I see you in your unit. Make yourself eligible for a suggestion award.

Safety Report
Below is a breakdown of accidents since December 8, 2011: Cuts (1), Burns (4), Strain (1), Contusions (3) = 9 total accidents.

Congratulations to our latest Safety BINGO winners: Cody Frost ($300), Sharon Woodley ($300).
Call for Employee of the Year Nominees

This is our annual opportunity to celebrate our employees who demonstrate the BASC Touch each and every day. The BASC Employee of the Year awards are intended to recognize hourly employees who exemplify the BASC values - Teamwork, Organizational Integrity, Passion for Excellence and Stewardship.

The winners of these awards are chosen by an employee committee. Anyone in BASC can nominate an hourly employee in good standing from any of the BASC operations - Dining, Bookstore, Parking and Transportation Services, Business Services, Conferences and Events or Administration. Separate programs are in place to recognize managers, student managers and student employees.

Think about all the great things your co-workers do. We want everyone to know about the best-of-the-best, so if you have someone in mind please consider making a nomination! The nomination forms can be found online at www.basc1.org in the employee section or hardcopies are available in each unit office. The deadline is Monday, March 19 and nominations should be sent to the BASC Administrative Office, attention Betty Drennen. If you have any questions contact Betty at 395-2497.

RARES Employee Discounts

The College at Brockport employees, including those working for BASC, can receive several discount tickets to local places like Sea Breeze, Buckman’s Car Wash & Detail Shop, Geva Theatre Center, Polarwave Snowtubing Park, the Buffalo Sabres and much more.

To take advantage of these discounts, go to the Raye H. Conrad Welcome Center with your Eagle One ID card to receive your free 2012 membership card. Or, go to www.brockport.edu/eperks, enter your Web ID and password, and download the new card.

After you have your membership card, log on to www.rares.org, to place an order and purchase discount tickets to local and out-of-state destinations. In addition, some places offer discounts on site when you show your RARES membership card. Visit the RARES Web site often for updates and special promotions.

BASC Tagline Update

Thanks to everyone who provided feedback for the tagline development at the Return to Work Orientation. The following tagline has been selected: Serving you best by knowing you first.

An implementation plan is currently underway to begin using it soon! Stay tuned.

Condolences

Our thoughts and prayers go out to the following people as well as their family and friends:

Erin Van Dorn and family for the loss of her father in February.

The family and friends of former BASC employee Bonnie Sills who passed away in December.
Administrative Announcements

Betty Drennen is proud of her son-in-law Jeremy Bullins who was recently named crew chief by Penske Racing for the No. 22 Dodge in the Nationwide Series. Congratulations Jeremy!

Barb Carpenter just got back from taking some time off to attend the National Wild Turkey Federation Convention in Nashville, Tennessee, and also stopped in Lynchburg, Tennessee to go to the Jack Daniels Distillery. Yee-haw Barb!

Bookstore Buzz

The Bookstore would like to welcome Suci Pedraza as a new assistant manager. We are excited to have you on board.

Brockway Blurbs

Brockway would like to welcome our two new student managers Sarah Carrillo and Tiffany White.

A big welcome back to Diann Hughes! We missed you last semester.

Both Lisa DiClemente and Carmen Lopez’s daughters went to Disney World in Orlando, Florida in early February with the Brockport High Band and Orchestra. Carmen’s daughter Michelle plays the flute and the piccolo, and Lisa’s daughter Amanda plays the violin.

Our Chef Manager Cody Butlin will be attending the NACUFS Conference in March at the University of Massachusetts.

Jean Gilman and her husband Greg have purchased a new home in Albion. They are looking forward to living the country life with two acres and a barn.

Congratulations to Nate Boyd who recently got a promotion to full-time kitchen helper at Brockway.

Brockway would like to say goodbye and good luck to Dan Cater with his new job stateside.

Conferences and Events Chatter

Conferences and Events welcomes Kelly Tufano as the new Conferences and Events assistant. We’re excited to have you on our team!

Harrison Highlights

Congratulations to Sheila DeVos who is going to be a grandmother again in the fall.

Congratulations and welcome to Josh Eilsheimer to the Harrison student manager team.

Harrison would like to congratulate all of the Giant’s fans out there on their Super Bowl win.

Tricia Miller’s son Thomas came in second place at the Boy Scouts’ Pinewood Derby this past weekend. Awesome job!

Congratulations to Paul Brundage who just moved into a new house.

Parking and Transportation Pebbles

Parking would like to give a huge thank you to all that helped move the Fast TRAX bikes into their winter home. Fifty-two bikes were moved and secured in an hour and a half.

Gail Thiel now has her homemade soaps available at the Carriage Place in Sweden! At the Black North Farm near the shore of Lake Ontario, Gail makes soaps from her Alpine goat’s milk. How cool!

Eagle’s Nest, Café @ CS, and TRAX Tidbits

TRAX would like to welcome back all employees. We hope that everyone had a relaxing and enjoyable winter break.

We would like to congratulate Jennifer Butcher as she is transferring to Garnish’s catering management team to be the new assistant catering manager. We will miss you, but you’ll be great!

Congratulations to Brittany Lathrop on her promotion to our student manager team.

Welcome to our new employees Vicki Hughes, Chase Soptelean, and Wesley Tipton to the TRAX team. We are excited to have you.
Eat Well Live Well Challenge and Employee Wellness

For the spring employee contest, BASC will participate in the six-week, campus Eat Well Live Well challenge from March 18 – April 28. Employees who choose to participate in this challenge will receive a pedometer and will record their daily number of steps and cups of fruits and vegetables. The goal is to walk 10,000 steps and eat 5 cups of fruits and vegetables each day.

People will participate in teams, and as an added incentive, teams with 90% or better participation rate for the duration of the contest will receive a BASC cinch backpack. That means that if there are 10 employees in a particular unit, at least 9 of them would need to fully participate for the entire team to receive the prize. Be prepared for random pedometer checks!

Team and sign up information will be available in early March so that employees can sign up to participate before leaving for spring break.

BASC is also launching an Employee Wellness Program this semester for all full-time, part-time, student manager, administrative, professional, and management employees that will tie to the Eat Well Live Well Challenge. Employees who fully participate (report steps and cups for each day) in Eat Well Live Well will receive a $50 credit that can be used toward a wellness activity. Such activities would include things like exercise classes, gym memberships, weight management programs, smoking cessation classes, etc.

Join the challenge -- With a team prize, individual incentive, and improved health and wellness, Eat Well Live Well is looking like a win, win, win this semester!

Find resources, tips, and more for the challenge at www.eatwelllivewell.org
Happy Birthday!

The following employees will celebrate a birthday this spring:

March
Linda Brooks  Richard Chrisley
Pamela Fostano  Ralph Eisenmann
Patty Knapp  Cathy Legacy
Sharon Sailer  Christy Scholes
Cindy Smith  Sarah Stolfa
Derick Storie  Mary Tarbrake
Kelly Tufano  Adam Wilcox
Dominique Scaccia
Ingeborg Klier-Hinkley

April
Ti’Ana Brown  Kathleen Clark
Scott Connelly  Katherine Feeney
Jennifer Hill  Shane Jakubec
Kim Johnston  Bev Ludke
Jessie Marullo  Steve Miller
Tricia Miller  Sarah Plain
Dan Robillard  Bonnie Reulbach
Erin Van Dorn  Chase Sopetelean
Bev Weatherbee  Peggy Turlington

May
Caitlin Bartman  Jennifer Butcher
Cody Butlin  Sharon Engle
Andy Fogg  Katherine Harris
Theresa Herzog  Lloyd McCauley
Mary Rocco  Steven Stoll
Wesley Tipton  Patty Torres
Austin Warner  Yoter Workalemahu

Contribute to N & V’s
Email your items to anna.hintz@basc1.org or kelly.bodine@basc1.org. You can also drop them in the News & Views envelope located in your unit. The next News & Views deadline is April 6, 2012. The News & Views is also available at www.basc1.org (select the employees link.)

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