A Little History...

Institutional Timeline

Online courses offered through the SUNY Learning Network (SLN)

2001

Begins a trial of ereserves via ANGEL

College purchases ANGEL. Faculty are given access to web-enhance their face-to-face courses

2004

Discontinues ereserves via ANGEL and decides to provide the service through OPAC

SUNY adopts ANGEL. OCC begins migration of courses from Lotus Notes to SLN supported ANGEL instance

2005

Worked with the Online Learning Office to create a custom library tab of resources then implemented the tab for all web-enhanced courses.

2006

Continued migration and plans to move all courses to an SLN supported ANGEL environment

2007

Custom library tab will be available for all courses (web-enhanced and distance)

2008

Library Timeline
Features of the General Library Tab

- Preselected databases and the online catalog searchable directly from a student's course
- Link to additional library databases on the library's website
- Library contact information including the option to schedule an online appointment
- Need Help? Got a Question? Ask a Librarian
  - On The Web: Onondaga Community College Library
  - In Person: Coulter Library Building, Main Campus
  - By Phone: (315)-498-2334
  - By Email: library@sunyccc.edu
  - Chat: AskUs 24/7
  - Online Appointment: Schedule an Online Reference Appointment
Features of the Nursing Library Tab

- Direct searching of the library OPAC
- Direct searching of select databases:
  - Oxford English Dictionary
  - Britannica
  - CINAHL (EBSCO)
- Link to the Library’s Nursing Subject Guide
- Library Contact Nugget:
  - Includes links to chat, email, and in-person details
- Online Reference Appointment Scheduling

Custom links and search for Nursing specific resources
How to add the search boxes

<!-- CINAHL -->

<FORM style="display:inline"
name=frmSearchBrowseResults
onsubmit="return false">
  <INPUT type=hidden value=rzh name=db>
  <INPUT size=25 name=sb>
    type=button value=Search
    name=Search>
  <A href="http://library.sunyocc.edu/databases/tutorials/">Tutorial</A>
</FORM>
**Virtual Reference Session**

Starting: Tuesday, April 01, 2008 at 12:00:00 AM

**Start Date**
- April 1, 2008, AM 12:00:00

Records per Page: 100

**Wednesday, April 09, 2008**

<table>
<thead>
<tr>
<th>NO.</th>
<th>TIME</th>
<th>SENDER</th>
<th>MESSAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>2:02 PM</td>
<td>shostacp</td>
<td>Greetings Becky --- Welcome to Coulter Library Online Reference Appointment Meeting Area.</td>
</tr>
<tr>
<td>2.</td>
<td>2:02 PM</td>
<td>shostacp</td>
<td>How can I help you today?</td>
</tr>
<tr>
<td>3.</td>
<td>2:03 PM</td>
<td>r.j.lynch</td>
<td>well i am trying to find out information regarding therapeutic communication effects on patients</td>
</tr>
<tr>
<td>4.</td>
<td>2:05 PM</td>
<td>shostacp</td>
<td>Are you interested in communication provided by the health care provider to the patient?</td>
</tr>
<tr>
<td>5.</td>
<td>2:05 PM</td>
<td>r.j.lynch</td>
<td>yes</td>
</tr>
<tr>
<td>6.</td>
<td>2:05 PM</td>
<td>shostacp</td>
<td>Great, can you tell me what research tools you have tried so I don't repeat your search?</td>
</tr>
<tr>
<td>7.</td>
<td>2:06 PM</td>
<td>r.j.lynch</td>
<td>I have used the fundamentals of nursing textbook</td>
</tr>
<tr>
<td>8.</td>
<td>2:07 PM</td>
<td>shostacp</td>
<td>Thanks, very helpful. Let me see what I can find. I will be back shortly.</td>
</tr>
<tr>
<td>9.</td>
<td>2:10 PM</td>
<td>shostacp</td>
<td>The library has a database called CINAHL that has a number of resources specific to health care providers. The database is available in the Library 'Research Databases' section.</td>
</tr>
<tr>
<td>10.</td>
<td>2:10 PM</td>
<td>shostacp</td>
<td>The web address is <a href="http://library.sunyocc.edu">http://library.sunyocc.edu</a></td>
</tr>
<tr>
<td>11.</td>
<td>2:11 PM</td>
<td>shostacp</td>
<td>When I conduct an advanced search for communication as a subject and add the word therapeutic, I get 493 items in the results. You could narrow your search down further by limited to gender,</td>
</tr>
</tbody>
</table>
How We Did It?

- I met with the online learning (OL) office staff to discuss what the library wanted and heard what was possible to do in the software (both technically and contractually)
- The OL office then created mock versions that we tested
- Modifications were made
- New custom tabs went live (Fall 2007)
The Future

- Continue to test out online reference appointment feature
- Add a chat qwidget
- Utilize the repositories
  - Pre-class questionnaire
  - Library documents for copying to faculty courses