BASC News and Views February 2013

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Greetings and welcome back for the spring semester!

As I sat down to write my first “Executive Director’s Corner” I realized that I am wrapping up my sixth week here and cannot tell you how happy I am to be here. I want to thank everyone for making my transition easy; the warm welcome that I received is truly appreciated.

As I get to know you and become more familiar with our operation, I want to let you know how impressed I am with what I see. BASC is a great organization and The College at Brockport is a great place to be. I believe we have many things to be proud of, but we can’t rest on our laurels. We need to build upon our current success and continue to enhance customer satisfaction. I believe we already have an outline as to how to proceed in our stated Mission, Vision, and Values:

- We must be innovative and creative in our product offerings and how we deliver them; we must emphasize quality and value.
- We must provide outstanding customer service—make every interaction a positive one.
- We must always remember that we succeed as a TEAM. BASC is a great organization because our people make us great.
- We must all work together to achieve our goal: continuous quality improvement that will result in enhanced customer satisfaction.

In the weeks to come I am looking forward to visiting you in your units and hearing your ideas about how we can achieve continuous quality improvement. Until then, keep up the good work and stay warm!

Dana
Spring Events with Culinary Focus

Having a strong culinary focus is the foundation of the Dining Service program. Several events this semester emphasize this focus.

First, in January, Dining Services held their third Culinary Challenge where 14 participants worked to prepare dinner for customers at Brockway Dining Hall using new techniques and ingredients. Some of the menu highlights included: Sweet Potato Pasta with Pumpkin Cream Sauce; Grilled Lamb with Pomegranate Juice, Pepper Jam, and Red Wine Reduction; Pureed Parsley Parsnips; Roasted Fingerling Potatoes; Tri-Color Carrot and Celeriac Slaw; Hand-Pressed Burger Sliders with Bacon and Blue Cheese on a Toasted Brioche Roll; and Teriyaki Glazed Chicken Thighs. Thanks to the following employees for participating in this great learning experience: Andy Fogg, Larry Hueser, Dan Robillard, Lisa DiClemente, Jeffrie Pack, Stephanie Schuth, Rhonda Hurd, Gabe Rivera, Kim Johnston, Lori Stetzel, Darlene Sietmann, Mark Gardner, Kevin Craig, and Richard Reynolds. Special thanks also to Cathy Legacy and Cody Butlin for use of the Brockway kitchen for the day and all the students managers who helped!

On January 30, Chef Richard Reynolds demonstrated how to make chocolate truffles as part of Dining Services’ International Festival. Three demonstrations took place around the lunch times in the Seymour College Union Lounge and the noon show was streamed live. If you missed the demonstration, you can view it from our web site at: www.basc1.org (click on About, Recent happenings, and International Festival). You’ll have to learn to make your own though, because the samples are long gone!

A few times this semester, Chef Richard will be stationed at Brockway and Harrison Dining Halls and Union Square Food Court in his “The Chef Is In” booth (similar to Lucy’s “The Doctor Is In” from Charlie Brown). The objective of this is to provide an opportunity for customers to interact with Chef Richard and provide any feedback on Dining Services.

The week of February 18, Union Square Food Court will be offering Health Happy specials. Chef Tricia Miller has developed some delicious and nutritious specials including Roasted Root Vegetable Medley, Black Bean Nacho Pizza, Cranberry and Herb Turkey Burgers, Mediterranean Tuna Antipasto Wrap, Chicken Tacos with Charred Tomatoes, and Grilled Eggplant.

Finally, the week of April 22 will be our “Where’s Chef Richard?” contest. Chef Richard will be “popping up” in various locations across campus to hand out free treats while supplies last. Customers who find Chef will be entered to win the grand prize. Customers can learn Chef’s location by following BportBASC on Twitter or they can ask frontline employees who will receive the inside information as to Richard’s location. Stay tuned for more information including a funny YouTube commercial to spread the word about this event.

The above events are just a sampling of the many activities planned for the spring semester. For a complete calendar of events, visit basc1.org.
Denim Dollar$ for Scholars is an opportunity to wear jeans on four select Fridays this semester and donate money for student scholarships on campus. For a minimum $1 donation per Friday to the Faculty/Staff Campaign employees may wear jeans on March 8, March 15, March 29, and April 5.

Employees may designate a particular scholarship for their donation (i.e. Sandra Mason Scholarship, Ed Kumar Scholarship) if they choose. Otherwise donations will go to the general student scholarship fund. Donations must be received prior to each Friday in order to participate.

Please see one of the following people to make your donation and receive a “Denim Dollar$ for Scholars” sticker to wear for each Friday.

Sarah Plain - Union Square/Hartwell Café/Jitterbugs Café
Dominique Scaccia - TRAX/Eagle’s Nest
Gary Stevens - Kinetic Kafe/Aerie Café
Jean Gilman - Brockway
Betty Drennen - Administration
Patty Sorel - Catering
Ken Bonczyk - Bakery
Jim Taylor - Harrison

Ed Kumar Scholarship

The Ed Kumar Scholarship provides financial assistance to a child or grandchild of a current full-time employee in the Division of Administration and Finance at The College at Brockport (including BASC).

The student must be accepted for enrollment as a freshman or transfer student at The College at Brockport or be a currently enrolled student at the College. The assistance is in the form of a $1,000 educational expense grant to one eligible student per academic year.

The deadline for applications is Monday, April 1. For more information on eligibility, criteria, and the application process, contact Betty Drennen at 395-2497.

Pin Recipients

The following BASC employees have recently earned pins for role modeling our core values of team, organizational integrity, passion for excellence and stewardship. Please join us in congratulating and thanking these individuals for their dedicated service.

Scott Connelly - Brockway
Stephanie Schuth - Brockway

Adam Wilcox - Harrison
Brian Matuszak - Harrison
Kevin Derrane - Harrison
Amanda Catherwood - TRAX
Kim Johnston - TRAX
Erin Van Dorn - Union Square
Andy Fogg - Union Square
Liz Morrow - Union Square

Linda Marshall - Union Square
Dan Robillard - Union Square
Sharon Engle - Union Square
Laura Ettinger - Union Square
Pam Fostano - Union Square
Laurie Gurnett - Union Square
Steve Stoll - Kinetic Kafe
Administrative Announcements
Barb Carpenter and Patty Knapp would like to thank Mike Smith and his crew for the wonderful job they did on the Business Office renovation and the face lift to the men’s and women’s Brockway public restrooms. What a wonderful Valentine’s Day at BASC! The Bakery never ceases to amaze us. They did a fabulous job preparing the Valentine cupcakes for our Good-e-Pax special that was a great success. Thanks ladies!
Many thanks to those who helped with this year’s BASC children’s holiday party. Specials thanks to Gary Stevens, the ladies at the Bakery for the delicious cookies, Jean Gilman, Danielle Armentano, Laurie Maglìocco, EmmaLynn Turlington and Maggie Hintz, and the entire Brockway crew.
Welcome Dana Weiss! We are so happy to have you on our team and wish you much success in your new role.
Congratulations to Betty Drennen who is going to be a first-time grandmother in August! Her son Andrew and wife Jen are expecting their first child. Andy was also a part of the 2012 NASCAR Sprint Cup Championship!
The Marketing team welcomes Student Manager Stephanie Davis. She will train along side current Student Manager Paige Doerner for the remainder of the semester and then resume the position in the fall. Stephanie is a business major and serves as a campus representative for the Walt Disney World College Program.
Brockway Blurbs
Brockway would like to welcome all new and returning students. Congratulations to Chrystal Scholes and her husband who moved to Brockport over the break into their new apartment. Congratulations to Jean Gilman and her husband Greg on their 10th wedding anniversary which will occur on March 17. They plan to celebrate in Vegas!
Make sure to stop by Brockway to check out the new banquette seating. We have also modernized the serving line with new sneeze guards and serving pieces.
Harrison Highlights
Harrison would like to thank the dining hall staff for their flexibility while the dining hall implemented its new hours of operation. Welcome to the team Joe Muoio, who is the new part-time floater. Congratulations to Brian Ford and Carol Anne Beaucaire for the recent completion of their 720 hour evaluation.
Welcome Carly Vittozzi who is the newest member of the student manager team. Harrison would like to thank everyone involved who made intersession meals a huge success. Thank you for your hard work and dedication.
Eagle’s Nest and TRAX Tidbits
A huge thank you to all staff for their flexibility during the new hours of operation transition. If you haven’t been to TRAX in a while, make sure to come check out our new pizza recipes!
We would like to wish Pat Torres good luck on her upcoming surgery. We hope you have a speedy recovery.
TRAX is happy to have Cindy and Teresa back to work.
Kinetic Kafe Kahoots
A huge thanks from Laurie Maglìocco to everyone that helped out with the Section V Wrestling Tournament concessions during her absence.
Thanks to everyone’s flexibility in their schedules from the recent crazy weather.
Kinetic Kafe would like to send out their love to Debbie Rockow for the loss of her father.
Congratulations to Joe Hotchkiss on his move to his new apartment in Spencerport!
Around the Water Cooler Continued

Union Square
Scribbles

Congratulations to Liz Morrow’s son Jeremy who became a second degree black belt in karate over winter break.

A big congratulations to Patti Breeding who just moved into a new home over winter break.

Linda Marshall is looking forward to celebrating many milestones this year with her family. Her brother will be turning 60 years old, her sister is turning 50, her son 40, and a nephew 30. Also, her mother will be turning 84! That’s a lot of birthday parties and cake.

Is it true? Jermaine Toppin is getting old? His oldest daughter is now 16 years old and driving with a permit. Jermaine is looking forward to running season. He is still training with the goal of finishing in a half marathon this year!

Francesca Menendez has applied to Washington D.C. for a Daughter’s of the American Revolution Certificate. She prepared a 26-page portfolio with research dating back 18 generations to prove her authenticity. How amazing!

Parking Pebbles

Congratulations to Gail Theil whose goats gave birth to nine kids over the holidays! She’s been busy tending to their needs and even brought one to the Conrad Welcome Center for a visit!

Welcome New BASC Employees

Since the last News & Views issue in December, there have been new additions to the BASC team. Please make sure to give all of these people a nice warm welcome:

- Dana Weiss - Administration
- Joseph Muoio - Harrison
- Angela Scardinale - Accounting
- Deborah Ferris - Accounting
- Christa Filipowicz - Parking and Transportation Services

Condolences

Our thoughts and prayers go out to the following people as well as their family and friends:

Kevin Craig and family for the loss of his father in December.

Debbie Rockow for the loss of her father in January.

RARES Employee Discounts

The College at Brockport employees, including those working for BASC, can receive several discount tickets to local places like Sea Breeze, Buckman’s Car Wash & Detail Shop, Geva Theatre Center, Polarwave Snowtubing Park, the Buffalo Sabres and much more.

To take advantage of these discounts, go to the Raye H. Conrad Welcome Center with your Eagle One ID card to receive your free 2013 membership card. Or, go to www.brockport.edu/eperks, enter your Web ID and password, and download the new card.

After you have your membership card, log on to www.rares.org, to place an order and purchase discount tickets to local and out-of-state destinations. In addition, some places offer discounts on site when you show your RARES membership card. Visit the RARES Web site often for updates and special promotions.
A Note to our Biggest Losers from Cathy Legacy

The Biggest Loser Challenge is in full swing and participation is going great! BASC has quite a few people that are taking the challenge. In our line of work, it can be difficult to always choose the right eating habits, but no one knows better than us all the healthy choices BASC has available on campus. From the made-to-order dishes at the Fusion Grill in Kinetic Kafe, to the fresh salad bars in our dining halls and Union Square, there’s no need to go hungry during this challenge.

Hopefully some of you have signed up to do some of the extra classes offered for challenge participants, but even if you haven’t grab a buddy and hit the mall for a walk! Check out the SERC gym with your free pass - you will see it is definitely worth joining.

One of the upcoming events that BASC is sponsoring is a Healthy Cooking Demo in Kinetic Kafe. This is going to be held on March 19, which is over spring break while most of us are free to attend. The participation will be chosen by lottery due to the overwhelming response to these programs, so please enter your name if you’d like to be considered to attend. Chef Richard and I will be talking about healthy cooking techniques and how you can feed your finicky family healthy foods that are hassle-free for you and they will enjoy!

So, everybody get moving and we will all be big losers!

Call for Employee of the Year Nominees

This is our annual opportunity to celebrate our employees who demonstrate the BASC Touch each and every day. The BASC Employee of the Year awards are intended to recognize hourly employees who exemplify the BASC values - Teamwork, Organizational Integrity, Passion for Excellence and Stewardship.

The winners of these awards are chosen by an employee committee. Anyone in BASC can nominate an hourly employee in good standing from any of the BASC operations - Dining, Bookstore, Parking and Transportation Services, Business Services, Conferences and Events, or Administration. Think about all the great things your co-workers do. We want everyone to know about the best-of-the-best, so if you have someone in mind please consider making a nomination!

The nomination forms can be found online at www.basc1.org in the employee section or hardcopies are available in each unit office. The deadline is Monday, March 15 and nominations should be sent to the BASC Administrative Office, attention Betty Drennen. If you have any questions contact Betty at 395-2497.

Don’t forget to spring ahead Saturday, March 9 for daylight savings time.

Safety Report

Below is a breakdown of accidents since December 1, 2012: Falls (1), Cuts (2), Burns (2), Sprains (1), Strains (2), Contusions (2), Other (1) = 11 total accidents. Congratulations to our latest Safety BINGO winners: Austin Warner ($75), Matt Barilla ($75).
BASC continues to make great leaps forward in terms of sustainability initiatives. Using a proactive approach we work in concert with the campus-wide “Green is Gold” programming led by Hilary Mosher in the Environmental Science Department. In the fall semester, BASC established a new sustainability student manager position currently held by Emily McCall to help us continue to move environmentally friendly practices forward and to help educate and inform the community about our initiatives.

New this fall, Dining Services held its first annual Farm to Table dinner to inform students about the origins of their food, farming practices, and the benefits of supporting local agriculture. Also in the fall, Parking and Transportation Services rolled out a new online sign up process for the Fast TRAX Bike Borrowing program that was developed by students on campus.

This year, BASC has worked actively to improve participation in nationally recognized events such as Campus Sustainability Day, America Recycles, and Recyclemania. BASC took a prominent role in helping to expand Brockport’s involvement in Campus Sustainability Day, taking the event to a whole new level and expanding it to a week-long series of informative programs including a campus clean-up, a sustainable bike tour of Brockport, and campus sustainability information fairs. We also collected used clothing, electronics, and wandering dining hall dishes in the campus’s most successful America Recycles drive yet, which continued for a week in the residence halls. This year, for Recyclemania, diners at Brockway and Harrison beat their waste-minimization goal of less than three ounces of waste per person, earning a sundae bar during lunch on February 15. And, Jitterbugs Café and Union Square Food Court caught customers who recycled “Green Handed,” awarding them with a free t-shirt.

BASC is working along with other members of the SUNY Auxiliary Services Association (SASA) on statewide sustainability initiatives. SASA has established a working definition of sustainability, calling it the “moral and fiscal responsibility” of SUNY institutions. Dining Service Director Kevin Craig is currently involved in the development of a dining sustainability-rating program for all SUNY schools. He is also working on a pizza sauce recipe designed to include only local produce and to be produced by local manufacturers nearby each SUNY institution.

BASC’s sustainability plan has been updated and outlines the corporation’s trajectory in the adoption of even more environmentally responsible practices and facilities. Our initiatives tend to fall into one of the following categories: working green, living green, and learning green.
Happy Birthday!

The following employees will celebrate a birthday this spring:

March

Janine Barry  Linda Brooks
Pamela Fostano  Ralph Eisenmann
Gail Greene  Lyndsey Galasso
Patty Knapp  Cathy Legacy
Alyssa Miller  Sharon Sailer
Cindy Smith  Dominique Scaccia
Sareth Stolfa  Angela Scardinale
Derick Storie  Chrystal Scholes
Mary Tarbrake  Kelly Tufano
Adam Wilcox  Ingeborg Klier-Hinkley

April

Ti’Ana Brown  Kathleen Clark
Scott Connelly  Bev Weatherbee
Kim Johnston  Brittany Lathrop
Bev Ludke  Stephen Miller
Tricia Miller  Tammy Ritchie
Sarah Plain  Lauren Ruggiero
Dan Robillard  Alyssa Rychick
Alyssa Rychick  Stephanie Schuth
Stacy Seyboth  Chase Soptelean
Erik Van Dorn  Peggy Turlington
Jennifer Hill  Nicholas Wershing

May

Cody Butlin  Sharon Engle
Andrew Fogg  Carol Gabbert
Noah Moquin  Gabrielle Kennedy
Joseph Muoio  Sara Koniarczyk
Mary Rocco  Lloyd McCauley
Steven Stoll  Daisy Ruiz-Marin
Pat Torres  Carly Vittolzzi
Austin Warner

Contribute to N & V’s

Email your items to anna.hintz@basc1.org or kelly.bodine@basc1.org. You can also drop them in the News & Views envelope located in your unit. The next News & Views deadline is April 5, 2013. The News & Views is also available at www.basc1.org (select the employees link.)

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